Tools UnitedHealthcare West

# How to search for a doctor

Find a doctor, hospital, lab and other providers in your network on **myuhc.com.** 

### Start here.

- Go to myuhc.com<sup>®</sup>.
- 2 Select Find a Provider under the Find a Doctor tile.
- 3 Choose Medical Directory.
- 4 Choose All UnitedHealthcare Plans.
- 5 Scroll down and select SignatureValue Plans.
- 6 Choose Medical Directory.
- 7 Select the **state** in which you live.
- 8 Now, choose your **health plan network**.
- 9 Finally, enter your **home address or ZIP code**.

#### Note:

If you do not have a doctor's name or specialty, facility name or medical group in your designated ZIP code area, or you are searching for a new one, select **People.** Then, follow the steps to find a new doctor.

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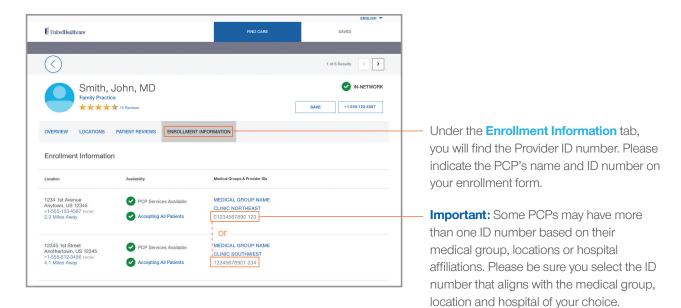
## Selecting your primary care physician (PCP).

You will need to select a PCP at the time of enrollment in your UnitedHealthcare SignatureValue<sup>®</sup> HMO plan. A PCP may be selected for the entire family or each covered member may select their own. If a covered member selects their own physician, the physician must be located in a town or city near where you (the subscriber) live or work—not where your family member lives or works.



Please check with your physician's office before enrolling to confirm any patient age restrictions. Once you have selected your PCP, click on **Enrollment Information** and make note of the Provider ID number as you will need to select a PCP at the time of enrollment.

If you do not select a PCP during enrollment, a PCP in your geographic area who is accepting new patients will be assigned for you.





#### **Questions?**

Please contact Customer Service at **1-800-624-8822** or call the number on your health plan ID card between 8 a.m.–5 p.m. PT, TTY **711.** 



The choice of provider is yours. This site only serves as a general educational aid concerning provider listings and information about providers. The site is not a substitute for medical or health care advice and does not serve as a recommendation for a particular provider or type of medical or health care. If you believe you are experiencing a medical emergency, please call 911.

This directory's provider information is updated weekly and may have changed. Please check with your provider before scheduling an appointment or receiving services to confirm whether they are participating. If you think any information in this directory is inaccurate, please let us know by clicking on 'Report Incorrect Information' on the specific provider's page, or calling the toll-free number on your health plan ID card. Health plan coverage provided by or through UnitedHealthcare of California. Administrative services provided by United HealthCare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by US. Behavioral Health Plan, California (USBHPC) or United Behavioral Health (UBH).