

Network Facts

Springfield, MA



Practical Innovation. Affordable Solutions.

At UnitedHealthcare, success is measured by how well we help customers achieve convenient access to affordable, high-quality health care at the best contracted rate. Our network is national, with access across the country. We leverage the purchasing power of 45 million Americans and over \$85 billion of annual health spending to pursue the highest quality and most cost-effective relationships with facilities, physicians and other health care professionals.

UnitedHealthcare listens to the needs of our customers through consultative account management and service. We have responded with innovative products and powerful network strategies to deliver practical solutions to the health care affordability challenge.

A National Leader

We deliver products for all employer and employee segments – including consumer-driven plans, voluntary specialty products, discount programs for non-covered services, and basic medical coverage for part-time workers.

National network access: At the heart of our benefit strategies are innovative network capabilities that can be configured to meet the specific population needs and cost considerations of employers. These networks support plan and benefit designs that build greater accountability into the system and generate savings. With over 6,200 hospitals, 67,000 pharmacies and 1,100,000 physicians and other health care professionals, we can design a network to help you better control costs and meet the unique health care needs of your employees. Our network strategy is a key component in helping to transform the health care delivery system and is built on our vision, which is to create the most effective, enduring connections between care providers and consumers to achieve the best health outcomes, cost of care and experience. We achieve our vision through:

- Creating networks tailored to each market's unique needs and competitive cost structure
- Collaborating with providers to share data and insights to support consistent, high-quality clinical outcomes
- Connecting individuals with tools and information to engage them in finding the right providers and the right care

Through our work we are transforming health care delivery into an integrated system that delivers better cost controls, better experience and better health for our consumers.

The UnitedHealth Premium® program provides physician designations based on quality and cost efficiency criteria to help members make more informed and personally appropriate choices for their medical care. Physicians may also use these designations when referring patients to other physicians. Employers may choose to offer their employees a tiered benefit plan, which may provide an enhanced benefit in the form of lower member cost share for using Premium Care Physicians.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc. and UnitedHealthcare of Washington, Inc. or other affiliates. Administrative services provided by United HealthCare Services, Inc. OptumRx, OptumHealth Care Solutions, Inc. or its affiliates. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC), United Behavioral Health (UBH) or its affiliates.

Market Highlights

Membership

23,947

Network Size

Hospital	9
Individual	1,692

Care provider counts include core MD/DO physician types excluding hospital based physicians. Hospitals must have an ER and 24-hour services to be included.



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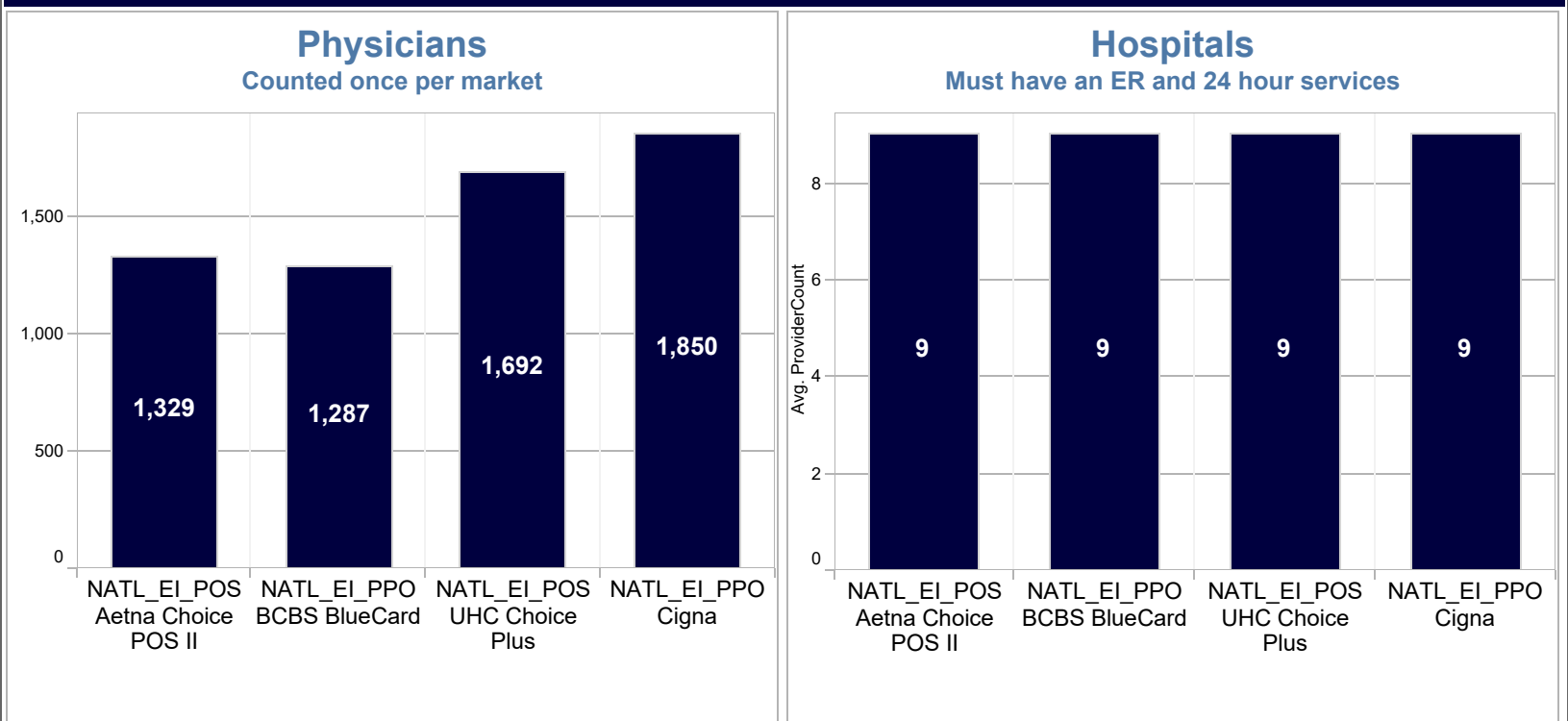
Springfield, MA



Top 15 Hospitals by Bed Size (based on total beds)

Facility Name	Beds	NATL_EI_POS Aetna Choice POS II	NATL_EI_POS UHC Choice Plus	NATL_EI_PPO BCBS BlueCard	NATL_EI_PPO Cigna
BAYSTATE MEDICAL CENTER	901	✓	✓	✓	✓
Mercy Medical Center	585	✓	✓	✓	✓
Holyoke Medical Center	526	✓	✓	✓	✓
Berkshire Medical Center	465	✓	✓	✓	✓
Baystate Noble Hospital	240	✓	✓	✓	✓
Cooley Dickinson Hospital	195	✓	✓	✓	✓
BAYSTATE FRANKLIN MEDICAL CENTER	185	✓	✓	✓	✓
Baystate Wing Hospital	156	✓	✓	✓	✓
Fairview Hospital	30	✓	✓	✓	✓

Physician and Hospital Counts



High Performing Network Availability

Market	Tiered Benefits	Core	Navigate	Charter	Nexus ACO	Doctors Plan
20495 - Springfield, MA	FI & ASO	Not Available	FI, LF & ASO	Not Available	FI & ASO	Not Available

Provider data vintage: 3/20/2024 11:23:43 AM