



## Solutions for labor union actives and early retirees

UMR, a UnitedHealthcare company, and LaborFirst are coming together to help improve engagement, satisfaction and health care outcomes for actives and early retirees.

Plan sponsors and members deserve a benefits solution provider that understands labor unions and is dedicated to serving them. LaborFirst and UMR are collaborating to address the needs of active labor union employees and early retirees. Together with UnitedHealthcare comprehensive services and national network, LaborFirst's health care navigation and member advocacy solution is designed to enhance member engagement and improve health outcomes.

### LaborFirst

With LaborFirst, all members receive a dedicated group phone line with 1-on-1 personalized support from a live advocate. LaborFirst also provides plan sponsors and members with:

- Real-time pharmacy and physician assistance
- Wellness outreach to help close gaps in care
- Social Security Disability Insurance (SSDI) eligibility outreach and representation
- Point solutions coordination and vendor management
- Pre-certification coordination

**270K+**

labor organization plan members served by UMR<sup>1</sup>

**99.9%**

LaborFirst client retention rate<sup>2</sup>

# Network and administrative services

As a third-party administrator (TPA), UMR offers members access to the nation's largest proprietary provider network through UnitedHealthcare.<sup>3</sup> UMR is a TPA market leader providing trust administrative services since 1974.

## Claim administration services

- Full service medical and dental administration
- Customizable benefit plans and vendor interface
- Advanced payment integrity solutions
- Access to more than 10 preferred stop loss vendors, including Ullico
- Real-time reporting access

## Trust fund administrative services

- Eligibility hour and dollar banking services
- Plan sponsor contribution collection and delinquency services
- Reciprocity administration
- COBRA administration
- Plan notice and ERISA disclosures preparation and distribution
- Accrual basis financial statement preparation
- Cash management
- Annual audit support
- Preparation and distribution of trust meeting agenda and minutes

## Learn more

Contact your UnitedHealthcare representative or visit [LaborFirst.com](https://www.laborfirst.com)

**United  
Healthcare®**

<sup>1</sup> UMR internal data, as of July 2024.

<sup>2</sup> LaborFirst internal data, as of July 2024.

<sup>3</sup> UnitedHealthcare internal analysis, July 25, 2023.

Employee benefits including group health plan benefits may be taxable benefits unless they fit into specific exception categories. Please consult with your tax specialist to determine taxability of these offerings. Administrative services provided by United HealthCare Services, Inc. or their affiliates.