



Illustrative example only.
Costs and coverage may vary.

Use your new insurance card at upcoming appointments.

The new info is necessary to pay claims.



You'll be getting a new Surest health plan ID card with a new group number and member ID.

These new numbers are important.

Why?

Once your new plan year begins, these new numbers will replace the old ones—making your old ID card invalid. Using the old ID card could lead to delays in claims payments and/or verifying eligibility.

To ensure claims are processed correctly, use the new ID card at all upcoming appointments. If your existing card is on file with your provider or retail pharmacy, ask them to update it with the most current information.

Your digital member ID card will update automatically in the app and on the website at **Benefits.Surest.com**. Your log-in credentials will remain unchanged.

To avoid confusion, we recommend securely destroying your old insurance card.



Questions?

Member Services is available through chat, secure web form, or by calling 866-683-6440 M–F from 6 am to 9 pm CT.

Self-Funded: Administrative services provided by United HealthCare Services, Inc. or its affiliates.

Fully Insured: Insurance coverage provided by UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or its affiliates.

Level-Funded: Administrative services provided by United HealthCare Services, Inc. or its affiliates, including United HealthCare Service LLC in NY. Stop-loss insurance underwritten by UnitedHealthcare Insurance Company or its affiliates, including UnitedHealthcare Life Insurance Company in NJ, and UnitedHealthcare Insurance Company of New York in NY.

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