



Convenient access to quality, personalized health care

Virtual primary care helps make accessing convenient, familiar care easier.

Your employees can see their provider from the comfort of their home

Virtual primary care gives employees the ability to visit a primary care provider (PCP) via computer or mobile device—as well as chat with a care team member 24/7.* To get started, they just need to go to myuhc.com® or download the UnitedHealthcare® app. If they already have a relationship with a local PCP, they can contact their clinic to see if a virtual appointment with that PCP is available.

Benefits for you and your employees

Virtual primary care may:

- Drive higher health plan satisfaction and reduce time away from work
- Offer access to primary care without the need to go to a doctor's office

*Data rates may apply.

continued

Almost

88%

of Americans surveyed want to continue using virtual care services for non-urgent consultations¹

United Healthcare Oxford

Diverse services, digital convenience

Virtual primary care covers many of the same services as in-person primary care, including:

- Minor ailments and preventive care
- Annual wellness visits, follow-up care and checkups for ongoing conditions like asthma, diabetes and more
- Ordering prescriptions and refills based on health history*
- Referrals to specialists and in-person care as needed
- Addressing health opportunities like missed screenings or immunizations

Greater access, greater engagement

With the ability to receive primary health care virtually, employees are encouraged to develop a stronger connection with their PCP and become more engaged in their health, which may also lead to lower health care costs.

Virtual visits for primary care offers employees the opportunity to:

- Establish a relationship with a certified PCP virtually, from anywhere
- Schedule appointments in advance
- Chat with a care team member 24/7**
- Understand out-of-pocket costs before starting a visit
- Share secure electronic medical records with providers
- Request and receive a health care professional's note when needing to miss work and more

Learn more

Contact your Oxford representative for more on virtual primary care

72%

of employers are expected to have virtual primary care in 2–3 years²

Let your employees know it's included in today's current plan

**United
Healthcare
Oxford**

*Certain prescriptions may not be available, and other restrictions may apply.

**Data rates may apply.

¹Sykes March 2021 telehealth survey.

²Business Group on Health 2022 Large Employers' Health Care Strategy and Plan Design Survey, August 2021.

Virtual primary care are services available with a provider via video, chat, email, or audio-only where permitted under state law. Virtual primary care services are only available if the provider is licensed in the state that the member is located at the time of the appointment. Virtual primary care is not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Certain prescriptions may not be available, and other restrictions may apply.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

Certain preventive care items and services, including immunizations, are provided as specified by applicable law, including the Patient Protection and Affordable Care Act (ACA), with no cost-sharing to you. These services may be based on your age and other health factors. Other routine services may be covered under your plan, and some plans may require copayments, coinsurance or deductibles for these benefits. Always review your benefit plan documents to determine your specific coverage details.

Oxford insurance products are underwritten by Oxford Health Insurance, Inc. Oxford HMO products are underwritten by Oxford Health Plans (NJ), Inc. and Oxford Health Plans (CT), Inc. Administrative services provided by Oxford Health Plans LLC.