



## A trusted market leader— putting access to care first

### 5 reasons why UnitedHealthcare may be the right solution for you

#### 1 Strong national network of care

Members can choose from 1.7M+ physicians and health care professionals, and more than 7,100 hospitals and 67,000 pharmacies.<sup>1</sup>

#### 2 Competitive portfolio options

The Professional Employer Organization (PEO) landscape is unique, and we offer multiple plan options designed to meet the varying needs of employers — whether local, regional or national.

#### 3 Convenient resources for members

Mobile, online and person-to-person resources that help members make informed choices about their health care costs and needs.

#### 4 Access to wellness programs and services designed to enhance member health

Support from nurses, counselors, care managers and online wellness programs is designed to help members get and stay healthier with the goal of reducing overall care costs.

#### 5 Dedicated, responsive service team

Personalized service from a dedicated team with more than 20 years of experience in the PEO space.

### Quick facts

- UnitedHealthcare is an operating division of UnitedHealth Group — the largest single health carrier in the U.S.<sup>2</sup>
- With a total workforce of nearly 300,000 employees countrywide, UnitedHealthcare serves 49M members in the U.S.<sup>3</sup>
- In 2023, UnitedHealth Group ranked No. 1 in the Health Care: Insurance and Managed Care sector on Fortune’s “World’s Most Admired Companies” list for the 13th consecutive year<sup>4</sup>
- UnitedHealth Group has been listed in the Dow Jones Sustainability World Index and Dow Jones North America Index annually since 1999

# Innovative tools and resources for members

UnitedHealthcare offers a variety of tools and resources for members as part of their benefits, all designed to help them live healthier lives and get the most from their health plan.

## myuhc.com member website

From one central space, the [myuhc.com](https://myuhc.com)<sup>®</sup> online resource gives members 24/7 access to help manage their care, health and benefits. They can review claims and statements, refill a prescription, chat with a nurse, search for a provider and so much more.

## Real Appeal

Real Appeal<sup>®</sup> focuses on helping members make small changes to live healthier lives. The program includes a personal transformation coach to provide step-by-step guidance and customization for the member's lifestyle, fitness level, needs, preferences and goals. Convenient 24/7 access to group chats and a free Success Kit helps kick-start the weight loss journey with useful resources and tools like workout DVDs, simple recipes, nutrition guides and more.

## UnitedHealthcare Rewards (UHC Rewards)

UHC Rewards is a program where employees and their spouses can earn rewards for reaching program goals and completing one-time activities. Participants can personalize their experience by selecting activities that are right for them — and choosing ways to spend earnings. Participants may immediately start earning rewards by activating UHC Rewards from the UnitedHealthcare<sup>®</sup> app and their [myuhc.com](https://myuhc.com) account.

## UnitedHealth Premium program

This program recognizes doctors who meet the UnitedHealth Premium<sup>®</sup> quality criteria for safe, timely, effective and efficient care. It is designed to help members make more informed choices about their health care and find the right doctor for their needs.

## Find Care & Costs

The Cost Estimator tool lets members shop for health care services in their area by procedure, provider, price and place. This tool is personalized and enables members to estimate out-of-pocket expenses based on their plan and current benefit status.

## UnitedHealthcare app

With tools that help employees search for providers, manage their health plan details and more, the UnitedHealthcare app delivers instant health plan access on the go.

## Advocate4Me member service model

With just a phone call, Advocate4Me<sup>®</sup> connects members to an expert who can provide them with health, wellness and benefits support—including questions about claims and benefits, finding a doctor, health education and more.

## Get more info

Visit our dedicated UnitedHealthcare/ADP TotalSource microsite: [uhc.com/adp](https://uhc.com/adp)



<sup>1</sup> UnitedHealthcare Networks internal analysis, ending Q4 2023.

<sup>2</sup> NAIC's 2022 Market Share Reports for the Top 125 Accident and Health Insurance Groups and Companies by State and Countrywide.

<sup>3</sup> Snapshot collected 4/27/23.

<sup>4</sup> February 1, 2023. FORTUNE is a registered trademark of Time, Inc. FORTUNE and Time, Inc. are not affiliated with, and do not endorse products or services of UnitedHealth Group.

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Real Appeal is a voluntary weight loss program that is offered to eligible members at no additional cost as part of their benefit plan. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical and/or nutritional advice. Participants should consult an appropriate health care professional to determine what may be right for them. Results, if any, may vary. Any items/tools that are provided may be taxable and participants should consult an appropriate tax professional to determine any tax obligations they may have from receiving items/tools under the program.

UnitedHealthcare Rewards is a voluntary program. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. You should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for you. Receiving an activity tracker, certain credits and/or rewards and/or purchasing an activity tracker with earnings may have tax implications. You should consult with an appropriate tax professional to determine if you have any tax obligations under this program, as applicable. If any fraudulent activity is detected (e.g., misrepresented physical activity), you may be suspended and/or terminated from the program. If you are unable to meet a standard related to health factor to receive a reward under this program, you might qualify for an opportunity to receive the reward by different means. You may call us toll-free at 1-866-230-2505 or at the number on your health plan ID card, and we will work with you (and, if necessary, your doctor) to find another way for you to earn the same reward. Rewards may be limited due to incentive limits under applicable law. Components subject to change. This program is not available for fully insured members in Hawaii, Vermont and Puerto Rico nor available to level funded members in District of Columbia, Hawaii, Vermont and Puerto Rico.

The UnitedHealth Premium<sup>®</sup> designation program is a resource for informational purposes only. Designations are displayed in UnitedHealthcare online physician directories at [myuhc.com](https://myuhc.com)<sup>®</sup>. You should always visit [myuhc.com](https://myuhc.com) for the most current information. **Premium designations are a guide to choosing a physician and may be used as one of many factors you consider when choosing a physician. If you already have a physician, you may also wish to confer with him or her for advice on selecting other physicians. You should also discuss designations with a physician before choosing him or her. Physician evaluations have a risk of error and should not be the sole basis for selecting a physician.** Please visit [myuhc.com](https://myuhc.com) for detailed program information and methodologies.

All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the Website or Mobile application terms of use under the Find Care & Costs section.

The UnitedHealthcare<sup>®</sup> app is available for download for iPhone<sup>®</sup> or Android<sup>®</sup>. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

Advocate4Me services should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through Advocate services is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches and other representatives cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Advocate services are not an insurance program and may be discontinued at any time.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates.