



Bringing even more sunshine to Florida's PEO customers

UnitedHealthcare is all about solutions. No matter how you get into the health care system, we aim to help make it simpler. We are committed to helping provide Florida **Professional Employer Organizations (PEOs)** and their clients with innovative tools, services and technology delivered by a dedicated team with more than 20 years of experience in the PEO space.

Reasons to choose an NHP plan



Experience with plans for employers of all sizes

With over 136,000 Neighborhood Health Partnership (NHP) plan members¹ enrolled in Florida, our NHP portfolio provides plans with options that work for just about any business in Florida. Our plans combine the strength, scale and resources of a national leader with a local focus on Florida businesses.



Local network access

Broad network of local, quality physicians and other health care professionals, including network hospitals and facilities close to home.



Innovative tools for employers and employees alike

With tools designed to help NHP members make more informed health care decisions plus our Employer eServices® tool, UnitedHealthcare is committed to helping deliver a better experience:

- **myuhc.com®**—review benefits and eligibility, search the NHP provider network and more
- **Find Care & Costs**—helps members control costs while making informed health care decisions
- **UnitedHealthcare Rewards (UHC Rewards)**—helps employees and their spouses earn rewards for reaching program goals and completing one-time activities
- **UnitedHealthcare® app**—access health plan information anytime, anywhere
- **24/7 Virtual Visits**—see a doctor using a smartphone,* tablet or computer
- **Employer eServices**—lets you manage enrollment, eligibility and billing in real time

What sets NHP apart

- Members have the strength of UnitedHealthcare behind every NHP plan
- Plans have built-in programs that integrate quality care with technology, tools and resources



Wellness programs to promote healthier lifestyles

Included with NHP plans, UnitedHealthcare wellness programs are designed to help members take charge of their health. Our programs may help members understand and educate themselves, and may reward them. The rewards for the programs are not directly tied to positive change.



Easier access to health care

- **Advocate4Me®**—members speak directly with an experienced registered nurse or master's-level counselor anytime
- **Virtual health plan ID card**—available on our UnitedHealthcare app
- **24/7 benefit access**—at home or on the go



Visit uhc.com for more information

United Healthcare®

¹ Reported via Membership Reporting Access Database, FL NHP membership as of December 1, 2023.

*Data rates may apply.

All UnitedHealthcare members can access a cost estimator tool online or on the mobile app. None of the cost estimate tools are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing the tool, please refer to the Website or Mobile application terms of use under Find Care & Costs section.

UnitedHealthcare Rewards is a voluntary program. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. You should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for you. Receiving an activity tracker, certain credits and/or rewards and/or purchasing an activity tracker with earnings may have tax implications. You should consult with an appropriate tax professional to determine if you have any tax obligations under this program, as applicable. If any fraudulent activity is detected (e.g., misrepresented physical activity), you may be suspended and/or terminated from the program. If you are unable to meet a standard related to health factor to receive a reward under this program, you might qualify for an opportunity to receive the reward by different means. You may call us toll-free at 1-866-230-2505 or at the number on your health plan ID card, and we will work with you (and, if necessary, your doctor) to find another way for you to earn the same reward. Rewards may be limited due to incentive limits under applicable law. Components subject to change. This program is not available for fully insured members in Hawaii, Vermont and Puerto Rico nor available to level funded members in District of Columbia, Hawaii, Vermont and Puerto Rico.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

Advocate4Me services should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through Advocate services is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches and other representatives cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Advocate services are not an insurance program and may be discontinued at any time.

24/7 Virtual Visits is a service available with a Designated Virtual Network Provider via video, or audio-only where permitted under state law. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by or through UnitedHealthcare of Florida, Inc. and Neighborhood Health Partnership, Inc.