

UNITEDHEALTH GROUP®

[unitedhealthgroup.com](https://www.unitedhealthgroup.com)

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Last Update: October 2020
CG080001_1019

The projections, estimates, guidance and other statements in these materials contain forward-looking statements and we caution that actual results could differ materially from those in the forward-looking statements due to the performance of the company and the factors, risks and uncertainties described in our current and periodic filings with the SEC that can be accessed through the Investor pages of our company website.

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UnitedHealth Group Overview

October 2020

**Helping people live healthier lives and helping make
the health system work better for everyone.**

UNITEDHEALTH GROUP®

About UnitedHealth Group

UnitedHealth Group is a diversified health care company dedicated to helping people live healthier lives and helping make the health system work better for everyone. The more than 325,000 women and men of our organization leverage the clinical excellence, technology, and insights of our company to deliver improved outcomes, lower costs, and a better health care experience for the people we are privileged to serve.

The breadth and scope of our diversified enterprise help consistently improve health care quality, access and affordability. Our ability to analyze complex data and apply deep health care expertise and insights allows us to serve people, care providers, businesses, communities, and governments with more innovative products and complete, end-to-end offerings for many of the biggest challenges facing health care today.

Every day, the women and men of UnitedHealth Group come to work ready to help improve health outcomes for those we serve and build healthier communities in the United States and around the globe.

Developing the next-generation health system

We are driving societal returns at scale by building on our strategic global growth platforms.



Reinvent Health Care Delivery

To find, intercept and manage conditions early



Transform Pharmacy Care Services

To take a focused, whole-person approach



Accelerate Digital and Advanced Technologies

To enable a more intelligent system.



Advance Consumer-Responsive Benefits

To address consumer needs and means



Distinguish Health Banking and Payments Services

To more broadly serve consumers and their doctors

Serving individuals and the broader health system through two distinct platforms

Our distinctive competencies in clinical excellence, technology, and insights help UnitedHealth Group enable greater impact on behalf of those we serve. By engaging people in their health and integrating data and the best scientific evidence to empower physicians, we deliver proven actions and sustainable results on a global basis. These core competencies enable us to achieve the triple aim of health care.

Connected by values of Integrity, Compassion, Relationships, Innovation, and Performance, our potential is made stronger by inclusive and diverse skillsets, perspectives, and beliefs. Embracing these as servant leaders, we are dedicated to transforming health care for one person, one health system at time.

UNITEDHEALTH GROUP®



Helping people live healthier lives and helping make the health system work better for everyone



Working together to develop the next generation health system in a socially conscious way

Committed to Improving

Access Affordability Outcomes Experience

Foundational Competencies

Clinical Excellence Technology Insights

Our United Culture

Integrity + Compassion + Relationships
Innovation + Performance

Fast Facts

- Ranked No. 1 overall in the insurance and managed care sector for the 10th consecutive year on **Fortune's 2020 "World's Most Admired Companies"** list.
- Member of the **Dow Jones Industrial Average**, a blue chip group of 30 companies deemed industry leaders
- UnitedHealth Group is the only company of its peers that has been recognized by both **The Civic 50** and the **Dow Jones Sustainability World and North America** indice since these respective initiatives began in 2012 and 1999.