



# A convenient and faster way to get care

For nonemergent, same-day care

Your employees and their covered family members of all ages can connect with a licensed care provider through 24/7 Virtual Visits. Care is available around the clock every day – and medications, if needed, may be prescribed.\*



Start here



24/7 Virtual Visits

**\$54**  
or less\*\*



Urgent care

**\$190**  
average cost<sup>1</sup>



Emergency room

**\$1,700**  
average cost<sup>1</sup>

## Additional access

Your employees can connect to a doctor by video or phone\*\*\* through [myuhc.com](https://myuhc.com)<sup>®</sup> or the UnitedHealthcare<sup>®</sup> app.

## 24/7 Virtual Visits providers can diagnose and treat common conditions, such as:

- Allergies
- Flu
- Pinkeye
- Bronchitis
- Headache
- Sinus infection
- Fever
- Migraine
- Sore throat

\*Certain prescriptions may not be available, and other restrictions may apply.

\*\*The Designated Virtual Visit Provider's reduced rate for a 24/7 Virtual Visit is subject to change and may apply after the deductible according to plan design.

\*\*\*Data rates may apply.

continued

# Access to care for common medical conditions



## 24/7 Virtual Visit experience

Meet Tessa, a working mom with young children.\*



Tessa is getting ready for work when she notices her son has a rash



She schedules a 24/7 Virtual Visit through [myuhc.com](https://myuhc.com) and sees a virtual provider within 15 minutes



The provider diagnoses her son with contact dermatitis and sends a prescription to a local pharmacy



Tessa picks up the prescription on her way to day care then heads to work



To learn more, [click here](#) or scan the QR code to access a video about our virtual care offerings

## Contact your broker or representative for more information

**United  
Healthcare®  
Oxford**

\*This is a fictitious person and scenario to help illustrate how the experience may work. Licensed stock photo used.

<sup>1</sup> Average allowed amounts charged by Oxford Network Providers and not tied to a specific condition or treatment. Actual payments may vary depending upon benefit coverage. The information and estimates provided are for general information and illustrative purpose only. 24/7 Virtual Visits are not included with our Preventive Plan.

24/7 Virtual Visits is a service available with a Designated Virtual Network Provider via video, or audio-only where permitted under state law. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members and plan participants. Check your benefit plan to determine if these services are available.

Telehealth services are available in Connecticut in addition to 24/7 Virtual Visits.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

Oxford insurance products are underwritten by Oxford Health Insurance, Inc. Oxford HMO products are underwritten by Oxford Health Plans (CT), Inc. Administrative services provided by Oxford Health Plans LLC. Stop-loss insurance is underwritten by UnitedHealthcare Insurance Company or their affiliates, including UnitedHealthcare Life Insurance Company in NJ and UnitedHealthcare Insurance Company of New York in NY.