







# Change to a simpler health care experience



At UnitedHealthcare, we are committed to helping you navigate the health care system by offering access to quality care that is coordinated, often all under one roof. Our health plans are built to be simple and conveniently guide you to more informed decisions, better health outcomes and lower costs. See how UnitedHealthcare compares to past insurance providers you may have used.

## Discover support, every step of the way

	What you can expect with UnitedHealthcare	What you may have experienced with a previous carrier
 <b>Physician and provider quality</b>	You can compare <b>best match</b> recommendations to choose a provider that <b>fits your needs</b> and preferences on <b>myuhc.com</b> <sup>®</sup> . You'll have access to patient reviews of providers and we measure your provider options for quality.	Your choice of providers may have been limited to one group of providers that did not meet your care needs or even fit your location preferences
 <b>Local care that feels familiar</b>	You can receive care that is familiar to you because we collaborate together with <b>local provider groups</b> within our national network that exist to meet you where you are and ease your transition of care	You possibly considered switching to a different health plan but were hesitant to change, not knowing if you could find care that had a similar local feel or flexibility
 <b>Personalized benefits</b>	You have an <b>end-to-end network of support</b> connecting on your behalf to deliver <b>benefits that are personalized and relevant</b> to you, which may lead to better health outcomes	Your benefit options may have felt limited, complicated to manage on your own or not relevant to your unique needs

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 <b>Access to care</b>	You have <b>expanded access</b> to care across digital, virtual and in-person services, allowing for more <b>flexibility</b> with how and when you receive care	Your care may have been difficult to access, not at a convenient location or not aligned with how you want to receive care
 <b>Cost savings and up-front pricing</b>	You benefit from <b>cost-saving options</b> , such as \$0 out-of-pocket costs for select vital medications, as well as access to the <b>cost estimator tool</b> that allows you to plan and prepare	You may have wanted more clarity and support on the costs before receiving your care
 <b>Member support</b>	You can connect quickly to <b>on-demand support</b> with an advocate, dedicated to <b>helping you every step of the way</b> with information you may need to get the most out of your benefits	You may have felt you needed more support to manage your care and health information
 <b>Digital tools</b>	You can <b>manage claims, find a provider, share health plan ID cards</b> and more with our user-friendly tools, <b>myuhc.com</b> and the <b>UnitedHealthcare® app</b> , tailored to meet you where you are in your health journey	Accessing the member information you need was sometimes difficult to navigate and not flexible to meet your specific preferences
 <b>Health and wellness</b>	And if it's a healthier you you're after, we have <b>personalized programs</b> and services to help get you there, including <b>UnitedHealthcare Rewards</b> where you can earn dollars for reaching your health goals	Wellness offerings may not have been personalized to your health journey, may not have focused on what mattered most to you and may have been awarded in the form of points instead of dollars

## Learn more

Visit [uhc.com/transferringcare](https://uhc.com/transferringcare) or scan the code with your phone to view more information



# United Healthcare

There for what matters™

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UnitedHealthcare Rewards is a voluntary program. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. You should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for you. Receiving an activity tracker, certain credits and/or rewards and/or purchasing an activity tracker with earnings may have tax implications. You should consult with an appropriate tax professional to determine if you have any tax obligations under this program, as applicable. If any fraudulent activity is detected (e.g., misrepresented physical activity), you may be suspended and/or terminated from the program. If you are unable to meet a standard related to health factor to receive a reward under this program, you might qualify for an opportunity to receive the reward by different means. You may call us toll-free at 1-866-230-2505 or at the number on your health plan ID card, and we will work with you (and, if necessary, your doctor) to find another way for you to earn the same reward. Rewards may be limited due to incentive limits under applicable law. Components subject to change. This program is not available for fully insured members in Hawaii, Vermont and Puerto Rico nor available to level funded members in District of Columbia, Hawaii, Vermont and Puerto Rico.

Administrative services provided by United HealthCare Services, Inc. or their affiliates, and UnitedHealthcare Service LLC in NY. Stop-loss insurance is underwritten by UnitedHealthcare Insurance Company or their affiliates, including UnitedHealthcare Life Insurance Company in NJ, and UnitedHealthcare Insurance Company of New York in NY.

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